POLITEHNICA University of Bucharest (**UPB**)

Faculty of Industrial Engineering and Robotics (IIR)

Study Programme: Industrial Engineering (**IE**)

Form of study: Licence (Bachelor)

### **COURSE SPECIFICATION**

Course title:	COMMUNICATION	Semester:	1
Course code:	UPB.06.C.01.O.005	Credits (ECTS):	4

Course structure	Lecture	Seminar	Laboratory	Project	Total hours
Number of hours per week	2		2		4
Number of hours per semester	28		28		56

Lecturer	Lecture	Seminar / Laboratory / Project
Name, academic degree	Gabriela Beatrice	Sergiu ŢÂRA PhD,
	COTET, PhD, Lecturer	Lecturer
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# Course description:

The course intends to promote an appropriate communication style, communication and cooperation skills, the capacity to use different ways to drive decision making and optimize decision-making strategies. Formation and development of trans-disciplinary communication skills and interaction with learning activities and tasks aimed at the conscious and appropriate interaction modalities and techniques in various communication situations.

The goals of course:

Skills training course aims to interact linguistically in an appropriate manner in a variety of social and professional contexts

Acquiring of some appropriate communicative styles, communication and cooperation, the ability to use different ways to lead decision-making and decision-making, optimization strategies.

### Seminar / Laboratory / Project description:

The goals of laboratory:

Fastening and deepening the practical knowledge for active communication and active listening

Developing the capacity to synthesize and participate in a debate with relevant arguments in a language fluently, coherently convincing adequately supported

Fastening and deepening the practical knowledge for effective communication, overcoming communication barriers

#### Intended learning outcomes:

Course specific competencies:

Knowledge and understanding of the main highlights in the development of communication management Explaining and interpreting communicatory behavior by analyzing specific processes involved in its implementation

Assessment method:	% of the final grade	Minimal requirements for	
		award of credits	
Final exam	40%		
Report / project	20%		
Homework	20%		
Laboratory	20%		
Other			

# References:

[1] Allan Pease and Paul Dunn, (2003, ©1988), Write Language: The New Secrets of Writing Letters that Really Work, Australia: Peace International, ISBN 9781920816001

[2] Allan Pease and Barbara Pease,(2004), *The Definitive Book of Body Language*, Australia: Pease International, ©2004. ISBN 9781920816070

Prerequisites:	Co-requisites (courses to be taken in parallel as a condition for enrolment):
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Additional relevant information:	
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Date: 08.07.2016

PhD. Lecturer Gabriela Beatrice COTET